



### Church on the Rock: Service Animals Welcome

ADA defines a service animal as any guide dog, signal dog, or other animal individually trained to do work or perform tasks for the benefit of an individual with a **disability**.

To help determine whether an individual's animal is a **service animal**, we may ask the following questions:

- Is this animal your pet, a therapy animal, or a service animal?
- Is this service animal required because of a disability recognized under the ADA?  
*We will not ask about the nature of the disability.*
- Has the animal been individually trained to assist you?
- What service does this animal provide that you need to participate in this program?



### Service Animal Owner: Your Responsibilities

The handler must be in full control of the service animal at all times. A service animal whose behavior poses a *direct threat to the health and/or safety* of others or is *disruptive* may be excluded, regardless of training or certification. However, we will endeavor to still offer services to you while your animal is offsite.

*At COTR we ask the owners to identify their service animals with a vest or other visual identification, as a courtesy to help us serve you better.*

### Therapy and Emotional Support Animals

The ADA does not require that individuals be allowed to have therapy or emotional support animals accompany them in public places, regardless of certification. To avoid confusion about service animals for other attendees, we encourage you to leave your support animal at home unless you feel you are unable to attend without its support.